

Obligations to provide information in accordance with Article 12ff of EU's GDPR for interested parties

In accordance with our statutory obligation we hereby inform you about the use of your personal data within the meaning of Article 13 of EU-GDPR as follows:

1. Responsible party

Veolia Water Technologies Deutschland GmbH
Lueckenweg 5
29227 Celle
Germany
Phone: +49 (0)5141 803 0
Fax: +49 (0)5141 803 100
VeoliaWatertech.DE@veolia.com

2. Data protection officer

Merentis DataSec GmbH
Kurfuerstenallee 130
28211 Bremen
Germany
Mrs. Larissa Schwarz
Phone: +49 (0)421 23804 65
Fax: +49 (0)421 23804 10
lschwarz@merentis.com

3. Type of data

Relevant personal data includes in particular:

- Personal master data (name, address and other contact information),
- Communication details (e.g. phone, e-mail),
- If you have agreed to receive our newsletters or e-mails relating to products and services: Topic interests, usage history
- If you have registered for our online catalogs: Log files (e.g. what data did you access)

4. Purposes and legal basis of processing

Personal information (Art. 4 (2) of EU-GDPR) is processed:

- on the basis of Art. 6 Para. 1f of EU-GDPR,
- to take necessary actions at the request of the data subject prior to entering into the contract within the meaning of Art. 6 Para. 1b of EU-GDPR.

Data is processed for the following purposes:

Depending on the interests you expressed with regards to the sending of newsletters, preparing of an offer, or request for information about our services and products.

5. Sources

We only process personal data that we receive directly from you as part of your inquiry / interest in our service / products.

We also process personal data that we receive from trusted third parties (e.g. from partners such as dealers, planning companies, installers or telemarketing service providers).

6. Recipients of personal data

The following bodies within and outside of the company receive your information:

- Within the company: the relevant employee (s)
- Other bodies outside of the company:
 - Within the corporate group as part of processing your inquiry,
 - Partner companies as part of processing your inquiry,
 - Other service providers such as software service providers and telemarketing service providers

7. Storage

The information shall be stored at least for the duration of the offer and the duration of your expressed interest. After rejecting the formation of a contract, the data shall be stored until revoked by you. Newsletter-relevant data will be blocked after being revoked.

After entering into a contract, the information shall be stored in accordance with the legally prescribed retention periods. These are based in part on the German Civil Code (BGB), German Commercial Code (HGB) or German Fiscal Code (AO) and can extend between two and 30 years. Your information shall be promptly deleted after the maximum storage period expires.

8. Rights of data subjects

You have the right to receive information about your personal data as well as request their correction, deletion or limitation of processing. Moreover, you are entitled to object to the processing and have the right to data portability.

Right to object:

For reasons relating to your particular situation, you have the right to object to the processing of your personal data, which takes place as a result of data processing in public interest and data processing based on interest consideration; that also applies to profiling based on this provision.

If you file an objection, we will no longer process your personal data, unless we are able to provide compelling grounds for such processing that outweigh your interests, rights and freedoms or if the processing serves the assertion, exercising and defense of legal claims.

The objection may be filed without having to follow any particular formalities and should be preferably directed to the following address:

Veolia Water Technologies Deutschland GmbH
Lueckenweg 5
29227 Celle
Germany
Phone: +49 (0)5141 803 0
Fax: +49 (0)5141 803 100
de-vwst.kundenstamm@veolia.com

9. Right to appeal

You have a right to file an appeal to the responsible supervisory authority. The supervisory authority that is responsible for us is "The State Commissioner for Data Protection in Lower Saxony" in Hanover. Before you contact the supervisory authority, we would like to ask you to give us the opportunity to directly address your questions or concerns.

10. Reasons for provision

You only need to provide personal data that is necessary in order to prepare an offer / receive the newsletter, etc.

Although the provision of personal data is not required by law or contract, it is necessary for preparing a proper offer / sending a newsletter, etc. as well as for any resulting service agreement.

11. Additional information

We do not implement an automated procedure to decide whether we will process your inquiry. We do not process your information with the objective of evaluating certain personal aspects (profiling).